

PHONE DIRECTORY

Support Staff

(517) 481-9893 / 9889

ID Card / DEERS Services

(517) 481-9879

Retirement Services

(517) 481-9867

Transition Assistance

(517) 481-9895 / (517) 990-1111

Survivor Outreach Services

(517) 481-9887

Child and Youth Programs

(517) 481-9894

Army Career and Alumni Program

(517) 481-9865

Military OneSource

(800) 342-9647

Military & Family Life Consultant (MFLC) (Non-Medical Counseling)

(269) 832-8202

Hours of Operation

Center Operations

Monday—Friday 8:00 AM—4:00 PM

ID Card Services

Monday & Wednesday- Walk in 8:30-11am, & 1pm-4pm

Friday 8:30am -11am, & 1pm-3pm

Tuesday & Thursday Appointments only

517-481-9879/517-481-9872

Retirement Services

Appointment Only Tuesday & Thursday

Walk-in—Monday & Wednesdays

Transition Assistance Services

Walk-in—Tuesday & Thursday

Appointment Only Monday, Wednesday, Friday

Military & Family Life Consultant (MFLC)

(Non-Medical Counseling)

Appointment Only

Army Career and Alumni Program (ACAP)

Monday—Friday 8:00 AM—4:00 PM

Michigan National Guard Family Programs Office

3423 N. Martin Luther King Jr. Blvd
Lansing, MI 48906

Phone: (517) 481-9893/9889

New to the Lansing Area

Michigan National Guard

*Service Member
Veteran &
Family Assistance
Center (SVFAC)*

*3423 N. Martin Luther King Jr. Blvd
Lansing, MI 48906*



Service Member, Veteran & Family Assistance Center (SVFAC) Mission Statement

“Provide a comprehensive host of services to our Service Members, Veterans, Retirees and Families in a supportive environment.”



Who is eligible to receive services?

Service Members, Veterans, Retirees and Families of ANY military branch of service.



SERVICES PROVIDED

- Resource Information
- Referrals for community support services
- Referrals for Financial Counseling
- Basic Information on DEERS
- ID Card Services
- Retirement Services
- Transition Assistance
- Survivor Outreach
- Child and Youth Programs
- Financial Counseling & Assistance Information
- Employment
- Non-Medical Counseling

WHAT IS SVFAC ASSISTANCE?

Assistance may be considered “one stop shopping” for Service Members, Veterans, Retirees and Families. The center is intended to provide assistance to Service Members, Veterans, Retirees and Families through simplifying the process of accessing a variety of available services and support.

HELPFUL RESOURCES:

MING State Family Programs:

<http://minationalguard.com/familyprograms/>

Military OneSource:

<http://www.militaryonesource.mil/>

Army Career and Alumni Program (ACAP):

acap.lansingftst@sero-na.com

BASIC SERVICES

- **ID Cards/DEERS/TRICARE**—Information and assistance in obtaining identification cards and enrollment in the Defense Enrollment Eligibility Reporting System (DEERS). Provide information on TRICARE Health and Dental Programs.
- **Retirement Services**—Provide retirement counseling and information to current reservists, retirees, gray area retirees and members of their families.
- **Financial Assistance Information**—Includes referrals to local county and state agencies which assist with resolving financial problems.
- **Information and Referral**—Provide information, resources and referral to various military and civilian agencies which assist with an array of needs.
- **Counseling**—Includes financial counseling and non-medical counseling services through the Army Career and Alumni Program (ACAP, Military OneSource and Joint Family Support Assistance program (JFSAP).

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